

# FREQUENTLY ASKED QUESTIONS



**What is the Hunterdon Area Energy Cooperative?** Municipalities have the ability to pool together the usage of all their residents to obtain a lower energy supply rate than you are currently being charged. We can then offer that rate to participating residents.

**Who oversees the Hunterdon Area Energy Cooperative process?** The program's Energy Agents, Commercial Utility Consultants and Concord Energy Services, report all activities related to administration and management of the Hunterdon Area Energy Cooperative to the NJ Board of Public Utilities, the Division of Rate Counsel and the Department of Community Affairs.

**Is my municipality the only one in the Energy Aggregation Program?** No, your municipality chose to participate in this program along with three others in order to maximize buying power and obtain real savings for its residents.

**What information will I receive about the program?** Aside from public meetings and advertising, you will receive at least two letters: one is your official opt-out letter (attached in this packet) which provides details such as the program rate, term, chosen supplier and the deadline for opting out; and the second is a confirmation letter from JCP&L stating that you have elected to remain in the program and the date your rate will be adjusted. This second letter is a form letter stating you have chosen to switch, even though the program was chosen by your municipality as a benefit to you. You may disregard this second letter.

**Are Commercial Utility Consultants and Concord Energy Services energy suppliers?** No. They are independent consultants that work with all of the energy suppliers licensed by the Board of Public Utilities to do business in New Jersey to obtain the energy contract and work through the process to put the energy aggregation program in place for your municipality.

**Do I have to be enrolled in this program?** No. You can choose not to participate by going to [www.njaggregation.us/HAEC](http://www.njaggregation.us/HAEC), by calling (877) 292-3904 or by returning the enclosed response card.

**Will I be penalized if I do not become a part of the program?** No. If you do not want to be a part of our program, you are free to stay with your current utility or choose your own Third Party Supplier. There will never be a fee or penalty associated with participation or non- participation in this program.

**Am I going to have to pay more than one bill if I am a part of this program?** No. You will continue to pay one bill directly to JCP&L, just as you always have.

**If I have solar panels, can I be a part of this program?** At this time, suppliers are not able to process the net metering portion of solar credits, and we recommend that you opt out of the program to avoid losing your credits.

**Who will read my meter now?** JCP&L will still be reading your meter.

**Can my information be sold to advertisers or energy companies?** No. Your information, including your account number, is confidential and can only be used to set up the municipality's program.